

EXHIBIT 38

Case:17-03283-LTS Doc#:18309 Filed:09/29/21 Entered:09/30/21 08:53:57 Desc: Main
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September 27, 2021

To whom it may concern:

I am responding to a letter regarding the PROMESA Title III Case No. 17 BK 3283-LTS as a letter was sent to me to justify my claim on this case in annex 15 of the document. I am responding today to the letter that was sent to me to respond after the deadline to respond (it arrived on September 25, 2021). I don't know if they sent it to me late or due to the situation of the postal service whereby mail is taking more than a month to arrive due to the COVID pandemic and to the lack of PR postal service employees. Therefore, I request that you re-assess my case and accept this claim response since receiving mail on the correct date is out of my control. It is also happening with all mail.

I started to work for the PRTC Co. in 1994 when the company belonged to the PR government, and I am still working here under another name after the company's sale. During that time we were not given the benefits of salary increases, bonuses, commissions and other employment benefits owed for several years, which is in violation of Act 89 of the PR Government. Supposedly, according to my calculations, I should be reimbursed from \$4,800 to \$6,000 for payments not received and that is why I am writing to express my agreement with the claim.

I have called several times to receive guidance and comply with the document request.

Proof of employment is submitted which indicates my start date. You can certify what I am saying by calling human resources at 787-782-8282, since I am still with the same employer.

Attached I am sending an employment certification which indicates when my employment began. Should you need additional information, you may contact me at millieramos3@gmail.com or cellphone number 787-610-1111.

Many thanks for your attention and help in this regard.

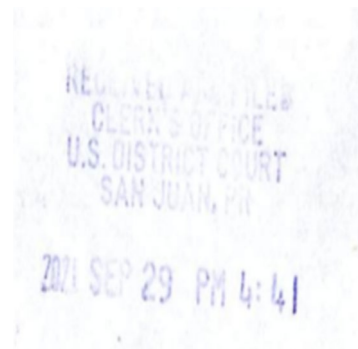
[Signature]

Mille M. Ramos Pérez

*** ** -0072

Employee no. [REDACTED] 98

787-610-1111



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[Emblem: Claro]

HUMAN RESOURCES
EMPLOYEE COMPENSATION AND BENEFITS DEPARTMENT
RECORDS SECTION

EMPLOYMENT CERTIFICATION

Employee Name : MILLIE M. RAMOS PÉREZ
Social Security Number : XXX-XX-0072
Employee Number : [REDACTED] 98
Position : SALES CONSULTANT
Start Date : 12/21/1994
Department : STORE-PLAZA AMERICAS I
Salary : \$42,388.84 ANNUAL
Employee Status : REGULAR Hours: FULL-TIME
Payroll Status : NON-EXEMPT
Car Allowance YTD : \$0.00

This certification has an official embossed seal that confirms the information obtained from the employee's personnel records as correct. In Guaynabo, Puerto Rico, on May 20, 2020.

[Signature]
SUPERVISOR / EMPLOYEE RECORDS
OR THEIR REPRESENTATIVE

Telephone: (787) 706-6355, 706-6342
Email: certificacion_empleo@claropr.com

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[Emblem: Claro]

SERVICES | INFORMATION | DEPARTMENT

Benefits

My Vacation / Sick Leave Balance

PUERTO RICO TELEPHONE
BENEFITS ADMINISTRATION DEPARTMENT
YOUR SICK AND VACATION LEAVE BENEFITS BALANCE

No. **98**

Employee:

Name: **Millie M. Ramos**

Dept. Code: **516**

DATES

Start
12-19-1994

Re-start
03-01-1996

For Benefits
12-21-1994

Vac. Anniversary
03-01-2022

LEAVE

-----SICK----- LEAVE -----VACATION-----

Cumulative	Excess of 75	Last day Absent	Bank	Due	Cumulative	Overdue	Last day Taken
25.67	0	08-03-2021	0	-.7	12.49	5.58	07-23-2021

The balances of the **HIETEL** and **UIET** employees are established according to the...

MRamos
Cond Los Cedros
apt 2202
San Juan PR 00926

Case:17-03283-LTS Doc#:18309-2 Filed:09/29/21 Entered:09/30/21 08:53:57 Desc:
Envelope Page 1 of 1



Clerk's office
United States District Court
#150 Chardon Avenue
Federal Building
San Juan PR 00918

U.S. DISTRICT COURT
SAN JUAN, PR 00918
SEP 28 2021 PM 4:41



T 718.384.8040
W TargemTranslations.com
E projects@targemtranslations.com
A 185 Clymer St. Brooklyn, NY 11211

TRANSLATOR'S CERTIFICATE OF TRANSLATION

Translation from: Spanish (Puerto Rico) into English (US)

TARGEM Translations Inc.

I, Andreea I. Boscor, ATA-certified Spanish-English #525556, acting as translator at TARGEM Translations Inc., a NEW YORK City corporation, with its principal office at 185 Clymer Street, Brooklyn, NY, 11211, USA, certify that:

the English translated document is a true and accurate translation of the original Spanish and has been translated to the best of my knowledge.

Original Document Name: **Claim No. 176003 DN 18309**

Signed this 20th day of December, 2021



Verify at www.atanet.org/verify

A handwritten signature in blue ink, appearing to read "Andreea I. Boscor".

Andreea I. Boscor

